# Citywide Service

The City of Tracy now offers seven TRACER bus routes, including new commuter routes with morning and afternoon service to most local schools. It's easy to travel throughout Tracy for school, work, shopping or recreation. This guide includes everything you need to plan your trip.

## **HOW TO USE THIS GUIDE**

The map on the reverse side of this guide shows each of the routes in a distinct color. All the bus stops are shown as yellow triangles along the route.

**TIMEPOINTS** (those bus stops highlighted on the schedule) are shown with a number in a circle. Use these easy steps to plan your trip:

- 1. Use the map to identify the route(s) that connects where you are and where you wish to go.
- 2. Find the timepoint on that route which is nearest the bus stop where you wish to board.
- 3. Find the schedule for your route (it is shown in a matching color).
- 4. Find the same numbered timepoint on the schedule. Read down to see what time buses depart from that point.
- 5. If you're boarding at a non-timepoint, use the nearest timepoint before your stop to estimate the bus departure time.

For personal trip planning assistance CALL (209) 831-4BUS (831-4287).

## **SERVICE HOURS AND DAYS**

TRACER Routes A B C and D run Monday through Friday from approximately 7:00 am to 8:00 pm and Saturday from Saturday 9:00 am to 7:00 pm. The Commuter Routes E, F and G run only weekdays when school is in session. TRACER does not operate on Sundays or the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

## **FARES**

CASH FARE (ONE WAY)										
Adult	Student *	Senior(65+)/Disabled/ ADA/Medicare								
\$1.25	\$1.00	\$.50								
ADA ATTENDANT	CHILD (6 AND UN	IDER WITH ADULT)								
FREE	FREE									
DAY PASS (UNLIMITED TRIPS. SINGLE DAY)										
Adult	Student *	Senior(65+)/Disabled/ ADA/Medicare								
\$3.00	\$2.50	\$1.25								
10-RIDE TICKET C	10-RIDE TICKET OR WEEKLY PASS									
Adult	Student *	Senior(65+)/Disabled/ ADA/Medicare								
\$12.50	\$10.00	\$5.00								

<sup>\*</sup> Student Fare K-12 Grades

# **PASS SALES**

All TRACER passes can be purchased on the bus, using exact cash. Passes can also be purchased, by cash or check, at the following locations:

- Tracy Transit Station, 50 E. Sixth Street Ticket hours: Monday – Friday: 8:00 am – 7:00 pm; Saturday: 10:00 am – 6:00 pm
- City Hall, 333 Civic Center Plaza. Alternate Fridays closed. Ticket hours: Monday – Friday, 8:00 am – 5:00 pm

Passes must be handed to the driver for verification prior to being seated. Each rider MUST possess and present their own bus fare or pass every time he/she boards the bus. Using or attempting to use another rider's bus fare or pass is NOT allowed.



## **HOW TO CATCH THE BUS**

TRACER bus stops are clearly marked with the sign shown here. To ensure you catch the bus, be at the bus stop a little before the scheduled departure time. (Do not stand in the road.) As the bus approaches, signal the driver that you wish to board by waying your



hand. Once on board, pay your fare or show your pass to the driver, take a seat and enjoy the ride.

#### TRANSFERRING

You may need to transfer between routes when you make a trip on TRACER. Transferring is not difficult, and transfers between routes are FREE when traveling continuously to your destination without stopping except to transfer to a different route. The driver will accept your transfer ticket if the bus you are transferring to is the first possible bus on that route that you can board after exiting the bus from which you transferred. You may not re-board the same route using a transfer. You must pay another fare to ride if you do not board the first possible bus on the route to which you are transferring.

## **INFO FOR THE BUS**

Fixed Route Passengers are able to get information on the timing of the buses by calling (209) 831–4BUS (4287)

During the following hours

Mon–Fri: 5AM–8PM, Sat: 9AM–6PM



## **REGIONAL BUS SERVICE**

San Joaquin Regional Transit District's (RTD) Route 97 and Route 90 connects Tracy to Stockton. Route 99 connects Tracy to Mountain House. Route 150 connects Tracy to the Dublin BART Station.

For information, call 1-800-HOW-TO-RIDE or (209) 943-1111, or visit www.sanjoaquinrtd.com

For information on bus service to Bart and Bay Area, call RTD-BART Commuter at (888) 802-WORK (9675) or Dibs Smart Travel (209) 235-1094, **DibsMyWay.com** 

## **GREYHOUND**

### TRACY TRANSIT STATION

50 E. Sixth Street, Tracy, CA -95376 (209) 831–4BUS (4287)

# TRANSIT STATION BUSINESS & TICKET HOURS

Monday – Friday: 8:00AM - 7:00PM Saturday: 10:00AM – 6:00PM Holidays & Sunday: CLOSED

## FOR CURRENT FARE & SCHEDULE INFORMATION

1-800-231-2222(English) 1-800-531-5332(Espanol) www.greyhound.com

## **PARATRANSIT**

Door-to-door paratransit is available to seniors (65+) and persons who, because of their disability or health-related condition, (1) cannot independently board, ride and/or disembark from an accessible fixed route transit bus or (2) cannot get to or from a boarding or disembarking location. All Paratransit customers must be certified as eligible by the City of Tracy.

To apply for ADA Paratransit, please contact Access San Joaquin at (209)943-1111, option #2, option#1.

To apply for Senior/Medicare, please contact TRACER at (209) 831-4287 for info.

## TRACER RIDING GUIDELINES AND POLICIES

### BUS CODE OF CONDUCT

TRACER buses and facilities are for everyone. However, some activities that disrupt the safety, order, or rights of other passengers will not be tolerated.

Failure to follow these policies may result in ejection from a bus or transit facility by City of Tracy Police Department or TRACER employee.

#### **KEEP YOUR COOL**

Don't threaten or intimidate riders or bus drivers. It's unlawful to threaten the safety of a rider or driver, or interfere with the movement of a bus.

#### **PAY YOUR FARE SHARE**

It is against law to evade payment of bus fare or misuse transfers, passes, or tickets to avoid fare payment. Doing so is punishable by a fine of up to \$250 (California Penal Code Section 640).

#### **DO NOT DISTURB**

Everyone deserves a comfortable ride. Excessive noise is not allowed. Use headphones if listening to music.

#### **MAKE WAY**

Don't block the aisles or doors. If you have a bag or basket, make sure it's not blocking the aisle or doorway. Strollers, shopping carts and non-mobility devices must be folded before boarding and stowed safely away from the aisles. If you're standing, move back so others can board

#### TRAVELLING WITH YOUR CHILDREN

Children must be always seated next to you. Strollers and non-mobility devices must be folded before boarding and stowed away from the gisles

#### **SORRY, NO PETS**

Transporting animals is prohibited except for certified service, guide, or signal dogs and other service dogs trained to assist passengers with disabilities.

## NO SMOKING/CONSUMING ALCOHOL; EATING OR DRINKING; AND LOUD DISTURBANCES ABOARD.

Smoking or consuming alcohol is prohibited on buses, at bus stops, and at the Transit Station. California Penal Code Section 640 prohibits smoking, eating or drinking, and loud disturbances aboard a bus. Additionally, spilled food and drinks pose serious safety hazards. Eating and drinking is not allowed on the bus, but you can bring food and drinks on board in closed containers.

#### UNACCEPTABLE CARGO

It is against the law to carry any explosives, acid, flammable liquid, toxic or hazardous materials, such as car batteries or gasoline.

#### RIDER HEAITH SAFETY

Maintain acceptable standards of hygiene; open wounds or bodily fluids are considered a significant risk to the health or safety of others – (DOT ADA CFR 37.3)

#### **END OF THE LINE**

During your trip, as the bus approaches your stop, pull the cord to alert the driver that you wish to disembark. Please be sure the driver has enough time to make a safe stop. Misuse of stop request and unsafe traveling practice will not be tolerated. Prior to disembarking, gather your personal belongings and dispose of trash properly.

### **REDUCED FARES**

TRACER offers reduced fares to seniors age 65 and over, individuals with qualifying disabilities, ADA and Medicare card holders. For additional information contact TRACER Customer Service at (209) 831-4BUS(4287)

#### TITLE VI COMPLIANCE

City of Tracy TRACER is committed to ensuring that no person is excluded from participation in, or denied the benefits of its transit services on the basis of race, color, or national origin, as protected by Title VI in Federal Transit Administration (FTA) Circular 4702.1.B. Any person who believes that they have been subjected to discrimination may file a written complaint with the City of Tracy, Title VI Coordinator.

Report complaints to: Jayne Pramod, Title VI Coordinator, City of Tracy Transit Station, 50 E. Sixth Street, Tracy, CA 95376. Telephone: (209) 831-6214, E-mail: Jayne.pramod@cityoftracy.org

www.RideTracer.com

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Transferring points are Tracy Transit Station, Gity Hall, Walmart and West Valley Mall and TRACER stops where two or more TRACER routes provide service. PM times are shown in BOLD FACE type. Times are approximate and may vary due to traffic or weather conditions.

Saturday Service does not operate during times shown in light yellow tint blocks.

**MONDAY – FRIDAY COMMUTER ROUTES** 

COMMUTER ROUTE E — MON-FRI MORNING

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**MONDAY SERVICE ONLY** 

4:50

UTBOUND: Transit Station to ACE Station INBOUND: ACE Station To Transit Station MON-FRI MMUTER ROUTE F —

Eaton Library Holly noitat2 Tracy Transit Tracy Blvd. Raleys noitnt2 30A Lowes Park Brookview Hidden Lake noitat2 Tracy Transit

8 oound: ACE Station To Transit Station **MON-FRI** 9

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7:10

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6:47

fracy Transit

9th Street

Senior Center

Lowes Park Transit Station Senior Center 9th Street Holly Eaton Library Tracy Transit

Tracy Transit Station

Tracy Blvd. Raleys 2:27 4:02 5:02 3:55 4:55 2:20 noitot2 3DA 😸 2:15 3:50 4:50 Brookview 3:42 4:42 2:07 Hidden Lake 2:00 3:35 4:35 1:55 3:30 4:30 1:45 3:20 4:20 3:15 1:40

5:10

2:35 4:10

> OUTBOUND: Transit Station/Lowell — West High /11th Street/ Lammers — Kimball High NBOUND: 11th Street/Lammers — Kimball High/Whispering Wind/Transit Station PEAK HOUR SERVICE ONLY **COMMUTER ROUTE G: MON-FRI**

**MONDAY SERVICE ONLY** 

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oniW gninaqsidW (		5:46	6:46	2:40	4:15
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SCHEDULE NOTES:

**MONDAY SERVICE ONLY** 

