September 18, 2020

City of Tracy Service Delivery Updates

Due to the COVID-19 pandemic, Tracy City Hall and other City facilities are temporarily closed to the public. However, we remain committed to providing the essential services and programs that support the quality of life of our community.

We encourage the public to use the City’s Government Outreach System to submit a service request, complaint, or question.

Please visit the City of Tracy’s dedicated COVID-19 Information Page for current media releases and actions issued by the City of Tracy.

COVID-19 Numbers at a Glance

In contrast to the spikes we saw in previous months, COVID-19 case numbers and fatalities are slowly beginning to trend downward at the National, State and County level. Provided are current COVID-19 metrics as of September 18th:

• Nationwide – 6.6 million Cases; 196,277 Fatalities (Source: CDC)

• State of California: 766,201 Confirmed Cases, 14,721 Fatalities (Source: Cal OES)

• San Joaquin County: 19,701 Confirmed Cases, 18,447 Total Recovered, 55 hospitalized, 407
On Friday, August 28th, Governor Newsom unveiled the Blueprint for a Safer Economy, which is a statewide, stringent and focused plan for opening more businesses and activities in light of the COVID-19 pandemic.

The Blueprint outlines four color-coded tiers that all counties fall under, based on their COVID-19 metrics. As of today there are 30 counties in the purple category, 17 in the red, 9 in the orange, and 2 in the yellow.

A county’s tier is based on two factors: new cases per 100,000 population, which is calculated on a 7-day average; and, testing positivity percentage, which is also calculated on a 7-day average.

San Joaquin County is in the purple tier, or widespread category, that reflects more than 7 new cases per 100,000 people per day, and more than an 8% positive test rate.
San Joaquin County COVID-19 Metrics

Currently, the County's new case rate is 8.8 per 100,000 people per day, with a 7.1% positivity rate. On September first, the County’s new case rate was 11.3 per 100,000 people per day, with over an 8% positivity rate.

Although we are showing progress, San Joaquin County must have no more than seven new cases per day per 100,000 population, and no more than an 8% positivity rate for two consecutive weeks in order to move into the red tier.

Schools in the Widespread (purple) tier aren’t permitted to reopen for in-person instruction, unless they receive a waiver from their local health department for TK-6 grades. Schools can reopen for in-person instruction once their county has been in the Substantial (red) tier for at least two weeks. Schools must follow State Safety Guidelines when they reopen or they have to close again.

Our County can also move backwards by failing to meet the Blueprint criteria for two consecutive weeks, or if State officials see a rapid rise in hospitalizations.

The goal of the tier-based system is for all counties to eventually move to the “Yellow” tier; however, the Governor was very clear that moving to this tier will happen gradually, and will be driven by conditions in each county. So let’s continue to do our part to help slow the spread of COVID-19!

San Joaquin County Permitted Operations (Purple Tier)
Find the status of activities within San Joaquin County

### COVID-19 Test Sites

Are you interested in getting tested for COVID-19? The Planned Parenthood pop-up COVID-19 drive-thru testing site, located at the Tracy Sports Complex parking lot (955 Crossroads Drive, Tracy, CA 95377) has changed their hours of operation to Monday/Wednesday/Friday 9:00am-12:00pm. Click here for more information.

If you do not have insurance or are only available to be tested in the afternoon, you can take advantage of the other free testing opportunities in our county:

- Make a free appointment in Lodi at OptumServe. If you do not have internet access, call 1-888-634-1123. Appointments available Monday-Friday.

- Unavailable on weekdays? Testing through Project Baseline is also provided free of charge Monday through Saturday near San Joaquin General Hospital. Complete the screening at Project Baseline.
Public health guidance has changed and people who are not experiencing any symptoms can now be tested to ensure that they are not spreading Coronavirus Disease (COVID-19). Also, San Joaquin County has attested to increase COVID-19 testing so we can continue moving forward through the State Resilience Roadmap stages – the more people we get tested in our county, the faster we may be able to move forward when it comes to reopening Tracy!

**Mental Health Resources**

Pandemics can be stressful. Coping with stress in a healthy way can make you, the people you care about, and your community stronger. If you need support, contact the numbers below:

**San Joaquin County**
24/7 Crisis Hotline
209-468-8686
Outside S.J. County:
888-468-9370
Consumer Support Warmline
209-468-3585

Dial 2-1-1 or visit [211sj.org](http://211sj.org)

**National Suicide Prevention Lifeline**
1-800-273-TALK (8255)

**Suicide Hotline**
1-800-SUICIDE (784-2433)

**Institute for Aging Friendship Line**
1-800-971-0016

**Veterans Crisis Line**
1-800-273-8255
Parks & Recreation Updates

Provided is a list of open and closed park facilities and amenities based on the current Stay-at-Home Order:

<table>
<thead>
<tr>
<th>OPEN</th>
<th>NOT OPEN</th>
</tr>
</thead>
<tbody>
<tr>
<td>“Permit Only” Sports Fields</td>
<td>Joe Wilson Pool (temporarily closed)</td>
</tr>
<tr>
<td>Tracy Public Library (curbside pickup only)</td>
<td>Playgrounds (Stage 3 or later)</td>
</tr>
<tr>
<td>Basketball Courts</td>
<td>Splash Pads and Spray Features (Stage 3 or later)</td>
</tr>
<tr>
<td>Tennis Courts, Handball Courts, Bocce Courts, Volleyball Courts, Horseshoe Pits</td>
<td>Drinking Fountains (Stage 3 or later)</td>
</tr>
<tr>
<td>Hockey/Skate Rinks*</td>
<td>Outdoor Facility Reservations (Stage 3 or later)</td>
</tr>
<tr>
<td>Picnic Areas &amp; Benches*</td>
<td>Youth and Teen Camps (postponed until further notice)</td>
</tr>
<tr>
<td>Park Restrooms*</td>
<td>Grand Theatre Classes (Stage 3 or later)</td>
</tr>
<tr>
<td>Skate Park*</td>
<td>Summer Programming (Stage 3 or later)</td>
</tr>
<tr>
<td>Dog Park*</td>
<td>Larger Gatherings</td>
</tr>
<tr>
<td>Senior Center Essential Services</td>
<td>• Senior Center &amp; Programming</td>
</tr>
<tr>
<td></td>
<td>• Grand Theatre Events</td>
</tr>
<tr>
<td></td>
<td>• Community Events</td>
</tr>
<tr>
<td></td>
<td>• Indoor Facility Reservations</td>
</tr>
</tbody>
</table>

For more information: parks@cityoftracy.org

REMINDERS
- Parks, trails and open space remain open for “passive recreation” such as walking, jogging, bicycling, etc.
- Social distancing (6 feet or more) and gathering only with members of your household are still recommended for activities/amenities with an asterisk*.
- Continue to follow all CDC guidelines for sanitation.

Temporary Customer Service Modifications

The following service modifications are being implemented at City Hall and Boyd Service Center to facilitate social distancing and remote customer service:

**Development Services**
The Development Services counters at City Hall are closed to the public, however, permitting services are available online. Watch how you can submit requests to the Development Services Department online. Online service for plan review is available through CRW E-Track-It. For additional information, please go to: trakit.admin@cityoftracy.org or email des@cityoftracy.org.

Customers are encouraged to submit questions and service requests regarding building permits, zoning, city engineering, and economic development through
the City’s GoRequest app. Download the app or make online requests.

**Parks and Recreation Services**
All Park and Recreation service questions and inquiries will be addressed by phone or email only. For information, call (209) 831-6200, visit [www.tracyartsandrec.com](http://www.tracyartsandrec.com), or email parks@cityoftracy.org.

**Virtual Recreation Center**
A one stop recreation destination designed with you in mind! Although our classes, programs and facilities are temporarily closed, our goal remains the same and that is being able to serve you through creativity, play, engagement and interaction.

The Virtual Recreation Center can be accessed through your desktop, tablet or smart phone. Click here to get started.

**Virtual Arts Education Classes**
There's a new way to learn this year at the Grand Theatre Center for the Arts! Beginning this fall, virtual classes will be offered to provide a safe learning experience for students and families.

The skilled instructors at the Grand will be teaching classes through the web application ZOOM. All classes will be accessible online via computer, tablet, or cell phone.

Registration is available online at [www.tracyartsandrec.com](http://www.tracyartsandrec.com) and in-person at the Box Office ticketing window during normal business hours.

**COVID-19 Mobile Shower Program**
Tracy Community Connection Center continues to serve our local homeless population through their Mobile Shower Program located at the former South San Joaquin County Fire Authority Station #96 (301 W. Grant Line Road).

The program operates Mondays and Thursdays from 9 AM until 3 PM and has been extended through the end of November.

For more info about the program visit: [tracyccc.org](http://tracyccc.org)

**Senior Meals & Resources**
Lolly Hansen Senior Center
Please note that the Lolly Hansen Senior Center will be closed until further notice. Please call us at (209) 831-6240 if you have any questions and staff will return your call within one business day. The following essential programs will continue to be offered based on availability: Lunch, Brown Bag, and Mobile Farmer's Market.

Senior Link – Tracy
Do you need help finding or accessing senior services in Tracy? A Specialist can connect you or a loved one with senior-related resources in our community. Contact a Senior Link Specialist by calling the Lolly Hansen Senior Center at (209) 831-6240 during business hours or email parks@cityoftracy.org. Phone calls and emails will be returned within one business day.

San Joaquin County Department of Aging & Community Services
Meals on Wheels
Must be both 60 years of age or older and homebound and/or temporarily ill. Seniors that live alone or with another homebound individual who is 60+ years or has a disability among other aspects are the highest priority for the home delivery service. Call (209) 953-5500 to register.

Senior Lunch Program
Must be 60 years of age or older to be eligible. Frozen/shelf stable meals will be delivered by City staff on a biweekly basis. Call (209) 831-6240 to have an application sent to you.

*There is a $3 per meal suggested contribution, but no one will be denied services for the inability to contribute. Based on availability.

Additional Services
Grace Church
(209) 836-1900 x100
- 9:00am to 5:00pm, Mon-Fri
- FREE Grocery pick up & delivery

Tracy Senior Association
(209) 815-1101
- Pick up of grocery list and payment
- Assistance with ordering e-cart at grocery stores
- Pick up prescriptions

Tracy Interfaith Ministries
(209) 836-5424
- 10:00am to 2:00pm, Mon-Fri
- Curbside food distribution
  (New clients who qualify for income threshold can fill out a form at this location)

www.cityoftracy.org  @cityoftracy municipality  @cityoftracyca

Small Business Forgivable Loan Program
The City of Tracy COVID-19 Small Business Forgivable Loan Program is a source of capital for small businesses that are experiencing significant business interruptions due to the COVID-19 global pandemic. The program is designed to provide funding for small businesses to cover economic damages suffered as a direct result from COVID-
Eligible uses of the funds include lease or mortgage payments, utility payments, payroll for employees still employed and working at the business or employees rehired after a recent COVID-19 related lay-off, and other business needs as eligible under the Community Development Block Grant (CDBG) funding regulations.

Applications will be processed on a first-come, first-served basis, with priority given to businesses that have not received any previous COVID-19 related federal assistance.

Learn more about the Small Business Forgivable Loan Program

Urgency Ordinance to Support Local Businesses

On July 28, the Tracy City council adopted an urgency ordinance that authorizes the city manager to extend the duration of temporary event permits, issue special event permits and waive certain permit fees during the current COVID-19 public health emergency. The intent of the urgency ordinance is to support businesses in their efforts to operate in compliance with the State and County Stay-at-Home Orders while safeguarding the health and safety of the community.

If you are a local business and would like to apply for a permit or if you have additional questions, please call: 209-831-6201 or email: parks@cityoftracy.org. For business resources, please contact our Economic Development team at (209) 831-6400 or visit thinkinsidehetriangle.org.

View Our Community Recovery Plan
Given the nature of the pandemic, the City’s recovery plan is fluid and will continue to change based on the community needs and State and County orders. Our priority areas continue to be: Reinstating the Workforce, Economic Recovery, Community Well-Being, and Legislative & Fiscal Management.

Protect Our Community: Prevent the Spread of Coronavirus!
Common COVID-19 symptoms include fever, cough and difficulty breathing/shortness of breath. If you are experiencing symptoms such as these, stay home and call your healthcare provider.

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**Stay Informed**

Stay informed by regularly checking the following websites and their social media accounts for the latest information, tips and guidance:

- [Watch the City Manager's September 15, 2020 COVID-19 Update](#)
- [San Joaquin County Public Health Services](#)
- [San Joaquin County Office of Emergency Services](#) on Facebook (@SJCOES) and Twitter (@SJC_OES)
- For text updates about COVID-19 in San Joaquin County, text the word "covidsj" to 888777 to sign up.
- Join [Nextdoor](#) for local alerts
- Text your zip code to 888777 to receive [Nixle](#) alerts from your local agencies
- [California Coronavirus (COVID-19) Response webpage](#)
- [Office of Governor Gavin Newsom](#)